SereneLife



SLINV12CPD - SLINV12CHPD
SLINV14CPD - SLINV10CHPD
SLINV16CHPD

wi-fi connect

visit our website

SCAN ME

serenelifehome.com

user manual

This manual applies to appliances with Wi-Fi functionality.
Please read it carefully before using the product and keep it for future reference.

Let's Get Started!

Follow these simple steps to set up and operate your appliance:

Operation Steps	New Account	Reinstall APP (already registered)
Step 1: Download and Install APP	YES	YES
Step 2: Activate APP	YES	YES
Step 3: Register Account	YES	NO
Step 4: Login	YES	YES
Step 5: Add Device to Control	YES	Registered devices will remain

FCC Compliance Statement

This device contains the following IDs:

- FCC ID: 2ANDL-TYWE1S
- IC ID: 23243-TYWE1S

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

If this equipment causes harmful interference to radio or television reception, determined by turning the equipment off and on, try the following steps to resolve the issue:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment to a different circuit than the one the receiver is connected to.
- Consult the dealer or an experienced radio/TV technician for assistance.

Important:

The distance between the user and the device should be at least 20 cm (8 inches).

Wi-Fi Module Specifications

- Transmission Power: Less than 20 dBm
- Frequency Range: 2412 MHz - 2472 MHz

This appliance complies with the RE Directive (2014/53/EU).

Wi-Fi Module Specifications

1. **Minimum Smartphone Requirements:**
   - Android: Version 5.0 or higher
   - iOS: Version 10.0 or higher

2. **Basic Wi-Fi Parameters:**

Parameter	Details
Network Frequency	2.400 - 2.500 GHz
WLAN Standards	IEEE 802.11 b/g/n (channels 1-14)

Square Foot Coverage: Up to 550 sq. ft.

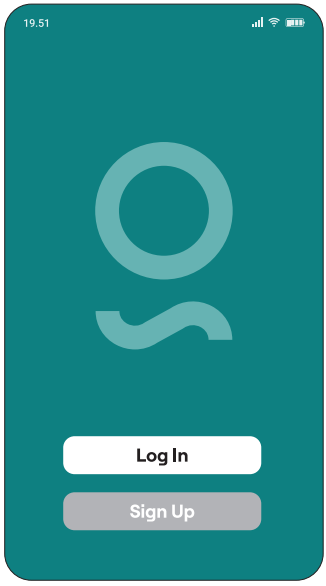
Wi-Fi Setup Guide

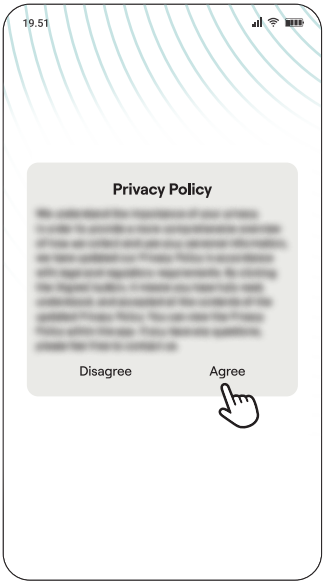
Installing the SereneLife: Smart Home App

1. Go to Google Play Store or Apple App Store and search for "**Smart Home**".

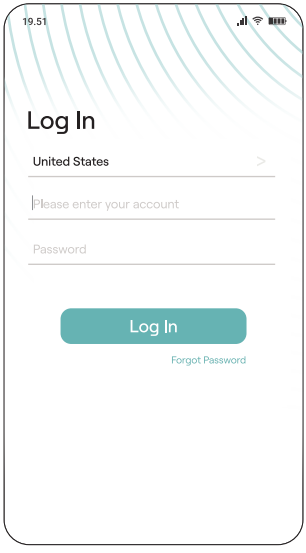
https://links.serenelifehome.com/serenelife-app

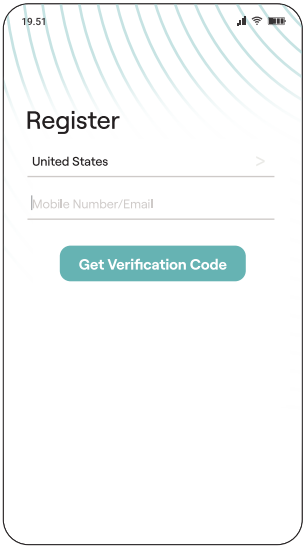
2. Open the app and register an account or log in.
   - New users: Tap "Sign Up".
   - Existing users: Log in with your Smart Home account credentials.

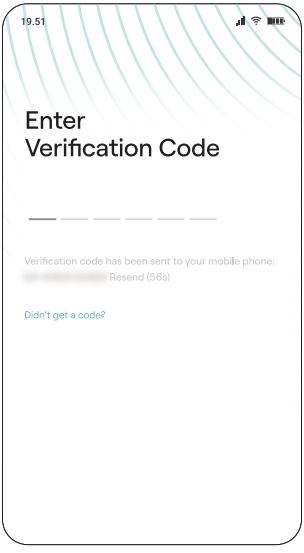




Tap on "Agree" to go to the registration page.



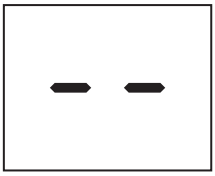




Add Device

1. **Power On the Appliance:**

   Ensure the appliance is powered on, but do not press the "⏻" button to turn it on. The screen will display the following:



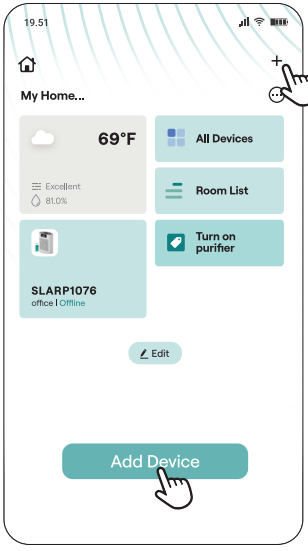
Reset Wi-Fi:

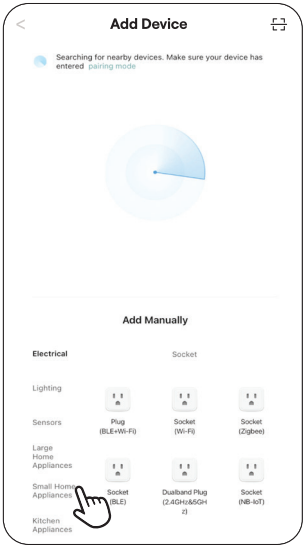
Press and hold the "ON/OFF" button on the control panel for about 5 seconds.

Wait approximately 10 seconds until the LED screen displays "AP," indicating that the appliance is ready to connect.

2. **Add Device:**

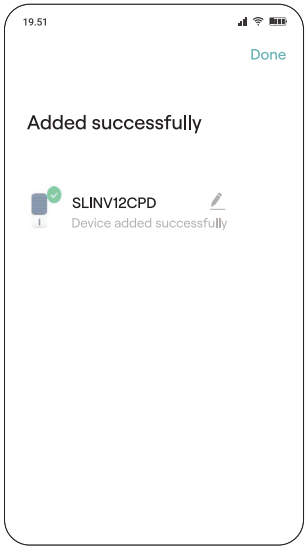
- Open the Smart Home app and tap "Add Device" or the "**+**" symbol.
- Select your device and enter the WiFi password of the network your smartphone is connected to.







- Once pairing is complete, the device will appear in the app, and you can control it remotely.





If Connection Fails:

- Reset the Wi-Fi module and attempt to connect again.
- After each reset, wait about 10 seconds for the screen to display “AP” 5 times.

Connection Mode Definitions:

- **AP Mode:** Hotspot connection mode and Internet access.
- **PP:** Searching for and attempting to connect to the router.
- **SA:** Successfully connected to the router.

Troubleshooting

Problem: Appliance can't be configured successfully

Possible Causes and Solutions:

1. **Ensure the following permissions are enabled for the app during installation:** Storage, Location, Camera, Wi-Fi, and Bluetooth. Without these permissions, the app may not function properly.
2. Verify that the mobile device is connected to the correct WLAN router and that the SSID and password are accurate.

3. **Check for additional settings on the WLAN router that could block configuration:**
   - Firewall settings (configured on the router or a connected PC).
   - MAC address filtering (ensure the appliance is not being blocked).
   - Hidden SSID (ensure the SSID is visible).
   - DHCP server (ensure it is enabled).
4. Reboot the WLAN router, mobile device, and appliance (Wi-Fi module), then attempt to connect the appliance again using CF or AP mode.
   - Ensure no other device is already connected to the same appliance before rebooting.

Problem: Mobile can't control the appliance

Possible Causes and Solutions:

1. If the appliance (Wi-Fi module) is rebooted and the app displays a Device Removed notification, ignoring this notification will result in the mobile device losing control of the appliance. Reconnect the appliance using CF or AP mode.
2. **After a power failure:**
   - Mobile devices will temporarily lose control of the appliance for 3 minutes following the power restoration.
   - If control is not restored after this time, reconnect the appliance using CF or AP mode.

Problem: Mobile can't find the appliance

Possible Causes and Solutions:

1. **The app displays Device Offline. Check the following:**
   - The appliance has not been reconfigured.
   - The appliance has power and is turned on.
   - The router is powered on and functioning correctly.
   - The appliance is connected to the router.
   - The appliance is able to access the network through the router.
   - The mobile device is connected to the network.
2. **If the device disappears from the Device List after being added:**
   - Hold and slide down to refresh the device list.
   - If the device does not reappear, close the app completely and restart it.

questions? comments?

We are here to help!
Phone: 1.718.535.1800
serenelifehome.com/contact us