

FRIGIDAIRE GALLERY®

All about the

Use & Care

of your

Room Air Conditioner



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Important Safety Instructions

NOTE:

This USE & CARE MANUAL provides specific operating instructions for your model. Use the room air conditioner only as instructed in this USE & CARE MANUAL. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating, and maintaining any appliance.

NOTE:

The power supply cord with this air conditioner contains a current detection device designed to reduce the risk of fire.

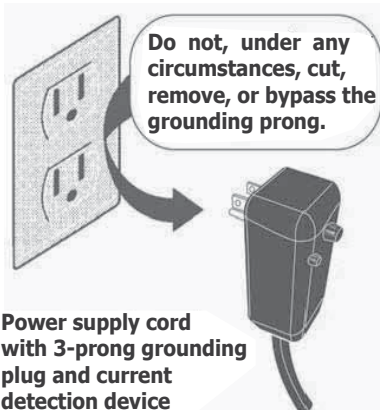
Please refer to the section 'Operation of Current Device' for details.

In the event that the power supply cord is damaged, it cannot be repaired. It must be replaced with a cord from the product manufacturer.

WARNING

Avoid fire hazard or electric shock. Do not use an extension cord or an adaptor plug. Do not remove any prong from the power cord.

Grounding type wall receptacle



WARNING

For Your Safety

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. Read product labels for flammability and other warnings.

WARNING

Prevent Accidents

To reduce the risk of fire, electrical shock, or injury to persons when using your air conditioner, follow basic precautions, including the following:

- Be sure the electrical service is adequate for the model you have chosen. This information can be found on the serial plate, which is located on the side of the cabinet and behind the grille.
- If the air conditioner is to be installed in a window, you will probably want to clean both sides of the glass first. If the window is a triple-track type with a screen panel included, remove the screen completely before installation.
- Be sure the air conditioner has been securely and correctly installed according to the separate installation instructions provided with this manual. Save this manual and the installation instructions for possible future use in removing or reinstalling this unit.
- When handling the air conditioner, be careful to avoid cuts from sharp metal fins on front and rear coils.

WARNING

Electrical Information

The complete electrical rating of your new room air conditioner is stated on the serial plate. Refer to the rating when checking the electrical requirements.

- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Do not run air conditioner without outside protective cover in place. This could result in mechanical damage within the air conditioner.
- **Do not use an extension cord or an adapter plug.**

SAFETY PRECAUTIONS

DANGER! Avoid Serious Injury or Death

- This air conditioner contains no user-serviceable parts. Always call an authorized Electrolux servicer for repairs.
- Do not insert or place fingers or objects into the air discharge area in the front of the unit.
- Do not start or stop the air conditioner by unplugging the power cord or turning off the power at the electrical box.
- Do not cut or damage the power cord.
- If the power cord is damaged, it should only be replaced by an authorized Electrolux servicer.
- In the event of a malfunction (sparks, burning smell, etc.), immediately stop the operation, disconnect the power cord, and call an authorized Electrolux servicer.
- Do not operate the air conditioner with wet hands.
- Do not pull on the power cord.
- Do not drink any water that is drained from the air conditioner.

Important Safety Instructions

SAFETY PRECAUTIONS

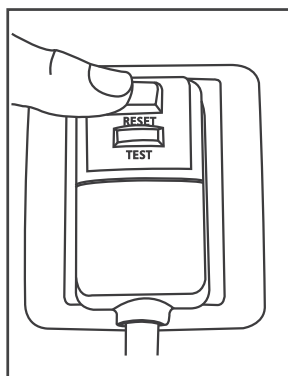
CAUTION! Avoid Injury or damage to the unit or other property

- Provide ventilation per installation instructions.
- Do not direct airflow at fireplaces or other heat related sources as this could cause flare ups or make units run excessively.
- Do not climb on or place objects on outdoor part of the unit.
- Do not hang objects off the unit.
- Do not place containers with liquids on the unit.
- Turn off the air conditioner at the power source when it will not be used for an extended period of time.
- Periodically check the condition of the unit's installation accessories for any damage.
- Do not apply heavy pressure to the radiator fins of the unit.
- Operate the unit with air filter in place.
- Do not block or cover the intake grille, discharge area and outlet ports.
- Ensure that any electrical/electronic equipment is one yard away from the unit.
- Do not use or store flammable gases near the unit.
- Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
- When cleaning the unit, first make sure that the power and circuit breaker are turned off.

READ THIS SECTION BEFORE ATTEMPTING TO OPERATE AIR CONDITIONER.
Unit must be upright for one hour prior to operating.

Operation of Current Device

Plug in &
press RESET



The power supply cord contains a current device that senses damage to the power cord. To test your power supply cord do the following:

1. Plug in the Air Conditioner.
2. The power supply cord will have TWO buttons on the plug head. Press the TEST button. You will notice a click as the RESET button pops out.
3. Press the RESET button. Again you will notice a click as the button engages.
4. The power supply cord is now supplying electricity to the unit. (This is also indicated by a light on the plug head).

NOTE:

- Do not use this device to turn the unit on or off.
- Always make sure the RESET button is pushed in for correct operation.
- The power supply cord must be replaced if it fails to reset when either the TEST button is pushed, or it cannot be reset. A new one can be obtained from the product manufacturer.
- If power supply cord is damaged, it CANNOT be repaired. It MUST be replaced by one obtained from the product manufacturer.

Explanation of symbols displayed on the unit

	WARNING	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	CAUTION	This symbol shows that the operation manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	CAUTION	This symbol shows that information is available such as the operating manual or installation manual.

Important Safety Instructions

WARNING FOR FLAMMABLE REFRIGERANT

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance) and ignition sources (for example: an operating electric heater) close to the appliance. The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn.
- Be aware that the refrigerants may not contain an odour.
- Compliance with national gas regulations shall be observed.
- Keep ventilation openings clear of obstruction.
- The appliance shall be stored so as to prevent mechanical damage from occurring.
- A warning that the appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorises their competence to handle refrigerants safely in accordance with an industry recognised assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
- DO NOT modify the length of the power cord or use an extension cord to power the unit.
- DO NOT share a single outlet with other electrical appliances. Improper power supply can cause fire or electrical shock.
- Please follow the instruction carefully to handle, install, clear, service the air conditioner to avoid any damage or hazard. Flammable Refrigerant R32 is used within air conditioner. When maintaining or disposing the air conditioner, the refrigerant (R32 or R290) shall be recovered properly, shall not discharge to air directly.
- No any open fire or device like switch which may generate spark/arcing shall be around air conditioner to avoid causing ignition of the flammable refrigerant used. Please follow the instruction carefully to store or maintain the air conditioner to prevent mechanical damage from occurring.
- Flammable refrigerant - R32 is used in air conditioner. Please follow the instruction carefully to avoid any hazard.

CAUTION

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the equipment into an outlet other than the one used for the receiver.
- Consult the dealer or an experienced radio/TV technician for assistance.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Host device Labeling

This device includes the following module.
Contains FCC ID: 2AIBX-NIU5L

RF exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum 20 cm between the radiator and your body. This transmitter must not be collocated or operating in conjunction with any other antenna or transmitter unless authorized to do so by the FCC.

INDUSTRY CANADA (IC) STATEMENT

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure

The antenna (or antennas) must be installed so as to maintain at all times a distance minimum of at least 20 cm between the radiation source (antenna) and any individual. This device may not be installed or used in conjunction with any other antenna or transmitter.

l'exposition aux RF

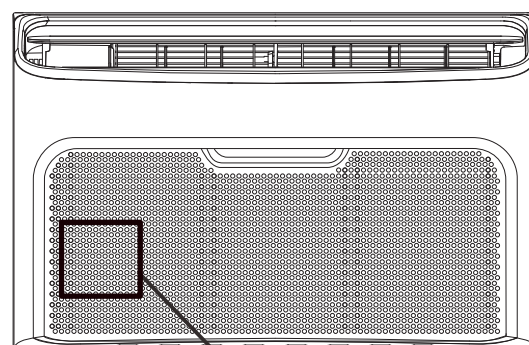
L'antenne (ou les antennes) doit être installée de façon à maintenir à tout instant une distance minimum de au moins 20 cm entre la source de radiation (l'antenne) et toute personne physique.

Host device Labeling

This device includes the following module.
Contains IC: 21700-NIU5L

Host dispositif d'étiquetage

Ce dispositif inclut le module suivant.
Contient module émetteur IC: 21700-NIU5L



This is the location
of the module.

Product Registration, Packaging & Normal Sounds

Product Registration

Record Your Model and Serial Numbers

Record in the space provided below the model and serial numbers. On all models, the serial plate is located on the outside of the cabinet.

Model No. _____

Serial No. _____

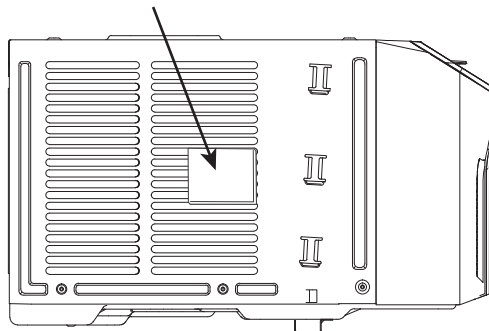
Register Your Product

The self-addressed PRODUCT REGISTRATION CARD should be filled in completely, signed and returned to the Frigidaire Company.

Packaging

Remove all packaging from inside the carton, along with any inserts placed into the side louvers.

PACKAGING INSERTS



Normal Sounds

Sound of Rushing Air

At the front of the unit, you may hear the sound of rushing air being moved by the fan.

High pitched Chatter

Today's high efficiency compressors may have a high pitched chatter during the cooling cycle.

Noise when unit starts

A "da-da" sound may occur when the unit is turned on in thirty seconds due to the compressor starting (For Inverter type). It is normal.

Vibration

Unit may vibrate and make noise because of poor wall or window construction or incorrect installation.

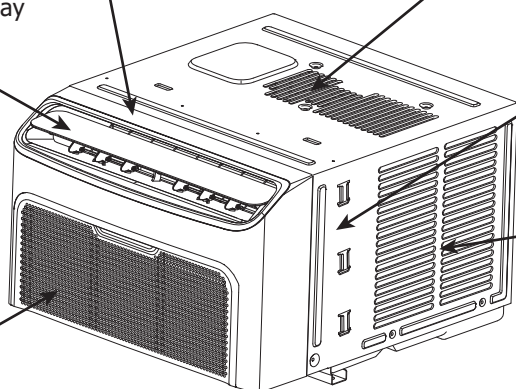
Pinging or Swishing

Droplets of water hitting condenser during normal operation may cause "pinging or swishing" sounds.

Note: Don't try to drill any holes on the base pan to eliminate the normal sounds, otherwise it will void the warranty.

Gurgle/Hiss

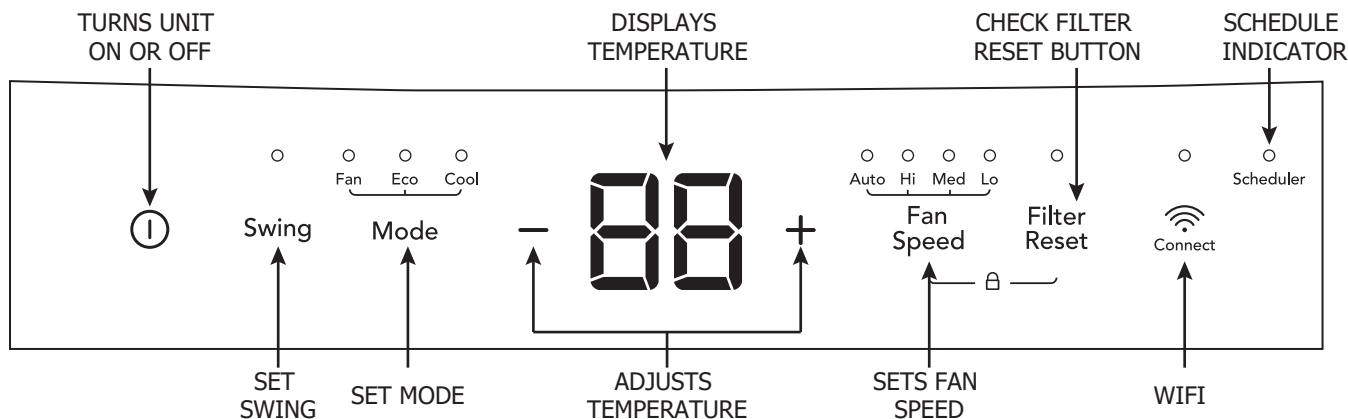
"Gurgling or hissing" noise may be heard due to refrigerant passing through evaporator during normal operation.



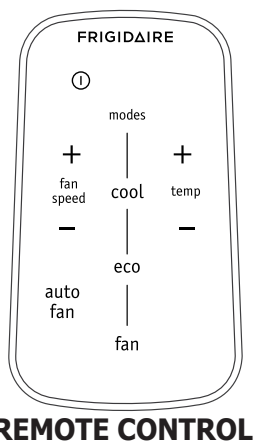
Air Conditioner Features & Operating Instructions

Air Conditioner Features **ELECTRONIC CONTROL**

Before you begin, thoroughly familiarize yourself with the control panel and remote control and all its functions (as shown below). The unit can be controlled by the touch pad alone, with the remote control, or with the Frigidaire app*.

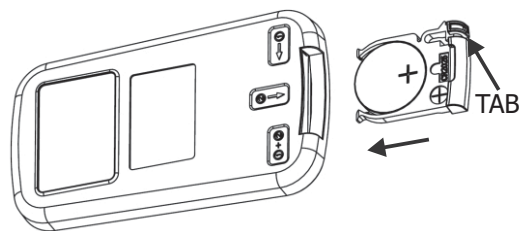


*Refer to the Quick Start Guide that came with your Smart Air Conditioner for detailed instructions on setting up your air conditioner for connected operation from your smart phone or tablet.



REMOTE CONTROL

TO REPLACE BATTERY



Battery Size: CR2025

Turn Remote Control upside down. Squeeze tab and pull to remove battery tray. Place battery in tray with POSITIVE(“+”) side facing UP, according to diagram. Re-insert battery tray.



WARNING: Chemical Burn Hazard.
Keep batteries away from children.

This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. The cells shall be disposed of properly, including keeping them away from children; Even used cells may cause injury.

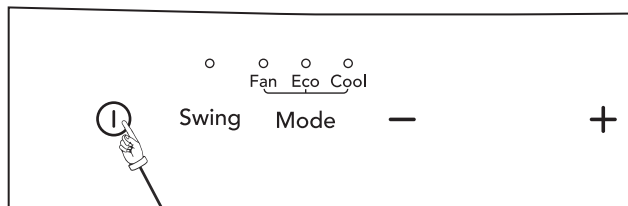
Operating Instructions



NOTE

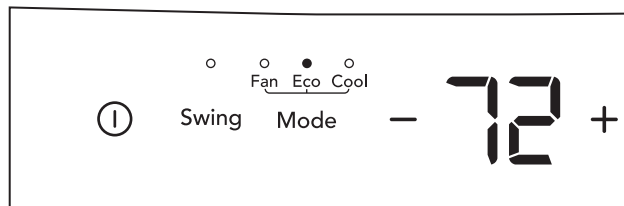
The following instructions represent the touch pad. The same instructions can be used for the remote control.

TO TURN UNIT ON:



DO THIS:
PRESS ON/OFF BUTTON

YOU WILL SEE:

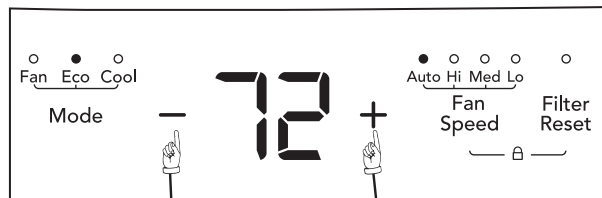


NOTE: The unit will run in energy saver(econ) mode when powered on each time, if last shutdown is in cool or energy saver(econ) mode. In this mode, the fan will continue to run for 3 minutes after the compressor shuts off. The fan then cycles on for 120 seconds at 10 minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on.

Operating Instructions

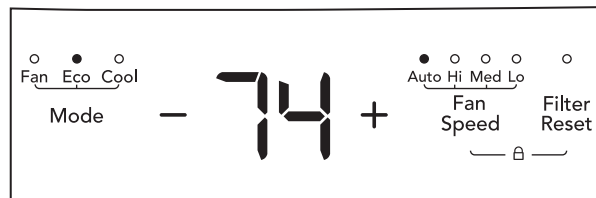
Operating Instructions (continued)

TO CHANGE TEMPERATURE SETTING:



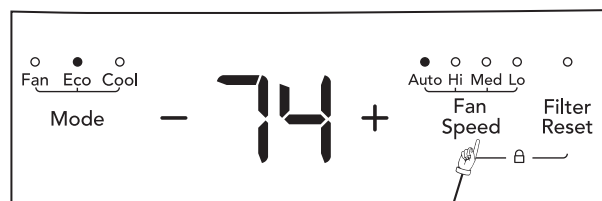
DO THIS:
PRESS + TO RAISE
PRESS - TO LOWER

YOU WILL SEE:



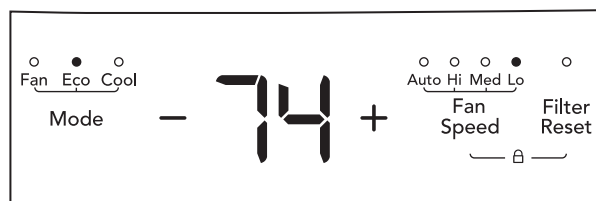
Note: The display will show the set temperature during normal operation, press either up (+) or down (-) button to adjust the set temperature to the desired setting. The unit will beep twice if the temperature up (+) or down (-) button is pressed continuously when the set temperature reaches the upper/lower limits 90°F or 60°F.

TO ADJUST FAN SPEEDS:

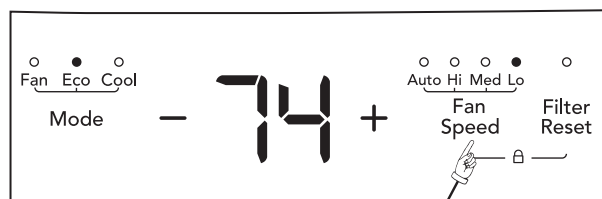


DO THIS:
PRESS TO SELECT

YOU WILL SEE:

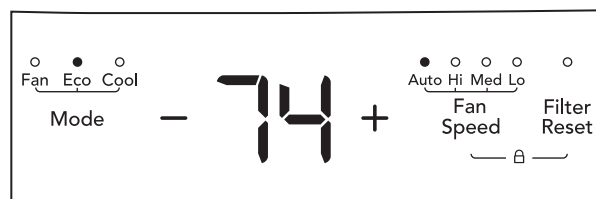


TO USE AUTO FAN FEATURE:



DO THIS:
PRESS FAN BUTTON,
CHOOSE AUTO

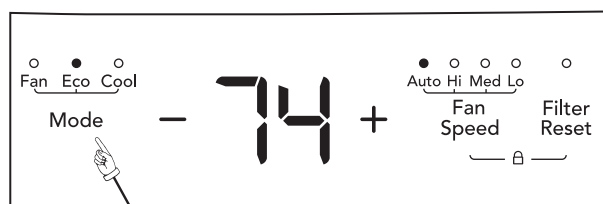
YOU WILL SEE:



Note: Fan starts at High Speed and adjusts to a slower speeds the room temperature dictates. For example, if the room doesn't get too warm, it will stay at the slowest speed. If the room temperature rises quickly, such as a door being opened, it will automatically go to the highest speed. The fan speeds will re-adjust back to the slowest speed as the room returns to the original set temperature. Press either the fan slower or fan faster button to adjust the fan speed manually.

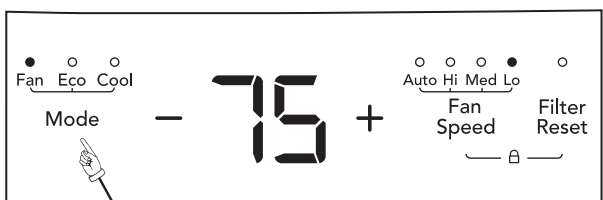
Operating Instructions (continued)

TO OPERATE ON FAN:



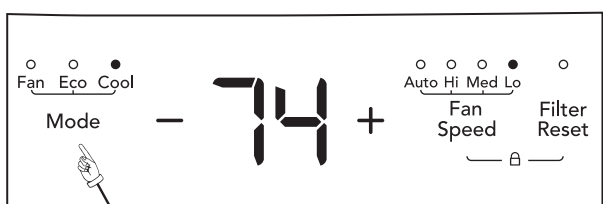
DO THIS:
PRESS
MODE BUTTON
CHOOSE FAN

COOL FEATURE:



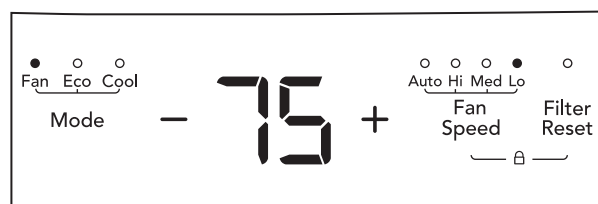
DO THIS:
PRESS
MODE BUTTON
CHOOSE COOL

ECO (ENERGY SAVER) MODE:



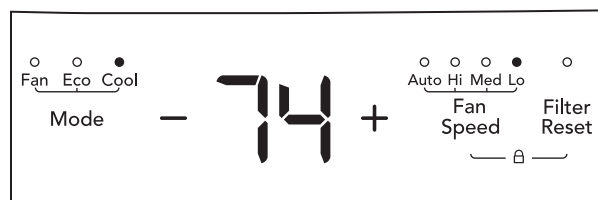
DO THIS:
PRESS
MODE BUTTON
CHOOSE COOL

YOU WILL SEE:

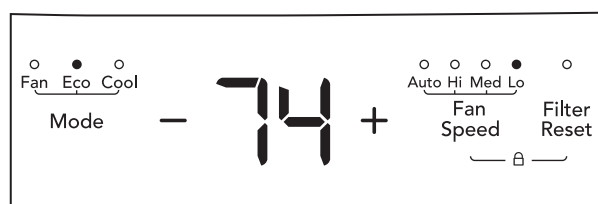


Note: Use this function only when cooling is not desired, such as for room air circulation or to exhaust stale air on some models. You can choose any fan speed you prefer. (Except "Auto Fan").
During this function, display will only show the actual room temperature and the set temperature can not be changed.

YOU WILL SEE:



Note: In this mode, the fan remains on all the time with the compressor cycling on and off when room temperature is reached.



The unit is factory set to run in eco (energy saver) mode. We recommend leaving the unit in eco mode to help save energy and money. However, if you would like to switch out of eco mode, touch the button until another mode is selected.

In eco mode, the fan will continue to run for 3 minute after the compressor shuts off. The fan then cycles on for 120 seconds at 10 minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on.

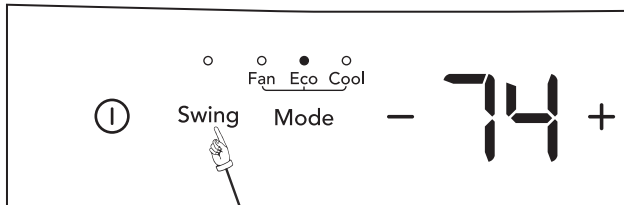
NOTE:

Please note, that if the unit is changed to 'cool' or 'fan' mode then shut off, the unit will turn back on in eco mode. This is mandatory per government regulations. If the unit is changed to 'cool' or 'fan' mode and a power failure occurs, once the power is restored the unit will return to 'cool' or 'fan' mode.

Operating Instructions

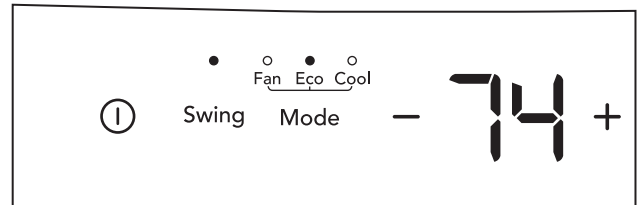
Operating Instructions (continued)

TO OPERATE SWING FEATURE:



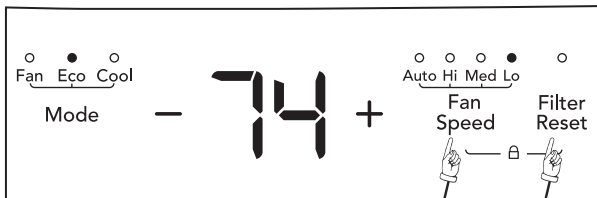
DO THIS:
PRESS SWING
BUTTON

YOU WILL SEE:



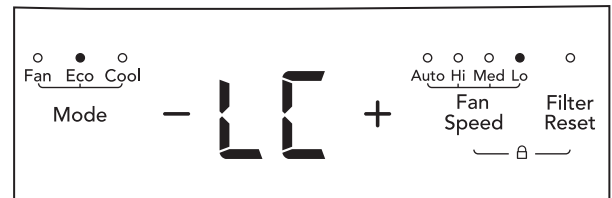
Note: In this feature the louver will swing up and down to distribute the air evenly.

TO ACTIVATE THE CHILD LOCK FEATURE:



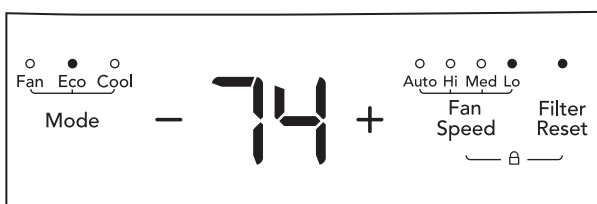
DO THIS:
PRESS AND HOLD THE
"Fan Speed" & "Filter Reset" BUTTONS
SIMULTANEOUSLY FOR 3 SECONDS

YOU WILL SEE:

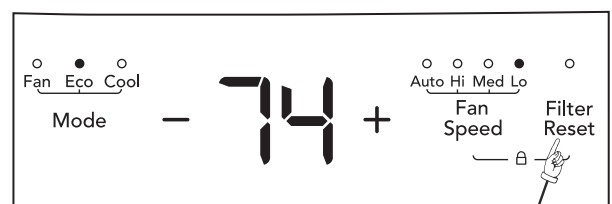


Note: Press and hold the "Fan Speed" and "Filter Reset" button for 3 sec can activate or deactivate the LOCK function. The display will show LC for 5 secs. The control panel will be lock and the setting can not be changed.

CHECK FILTER FEATURE, YOU WILL SEE:



Note: This feature is a reminder to clean the Air Filter (See Care and Cleaning) for more efficient operation. The LED (light) will illuminate after 250 hours of operation. To reset after cleaning the filter, hold the "reset filter" button 3 seconds and the light will go off.



DO THIS:
HOLD RESET FILTER
BUTTON 3 SECONDS

Operating Instructions (continued)

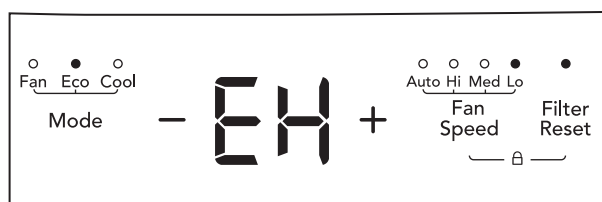
FAULT CODES:

When below error code show on the display, please contact your Authorized Frigidaire Service Center.

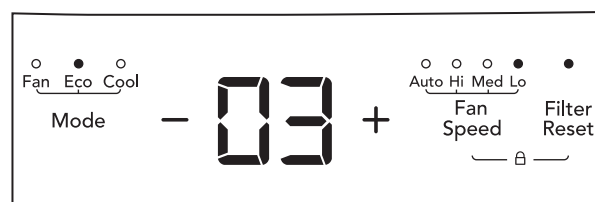
Error Code	Description
EH03	Internal motor(fan motor) loss speed
EC51	Outdoor unit EEPROM malfunction
EC52	Outdoor condenser temperature sensor is open/short circuited
EC53	Outdoor ambient temperature sensor is open/short circuited
EC54	Outdoor discharge temperature sensor is open/short circuited
EH60	Indoor ambient temperature sensor is open/short circuited
EH61	Indoor evaporator temperature sensor is open/short circuited
EC07	Internal motor(fan motor) loss speed/outdoor motor loss speed/Compressor starting anomaly/outdoor unit was stolen
EH0b	Communication malfunction
EL0C	Refrigerant detection failure
PC00	Outdoor IPM unit protection
PC01	Outdoor voltage protection
PC02	Compressor top temperature Protection (IPM) module temperature protection
PC04	Outdoor compressor feedback protection
PC0L	Outdoor cryogenic protection

Note: The error code will be separated to 2 part and shown in the display alternately in 1 second intervals, for example, when the fault code "EH03" occur, the panel will first display "EH" for 1 sec, then display "03" for another sec and keep repeatedly showing "EH" and "03" until the issue are solved.

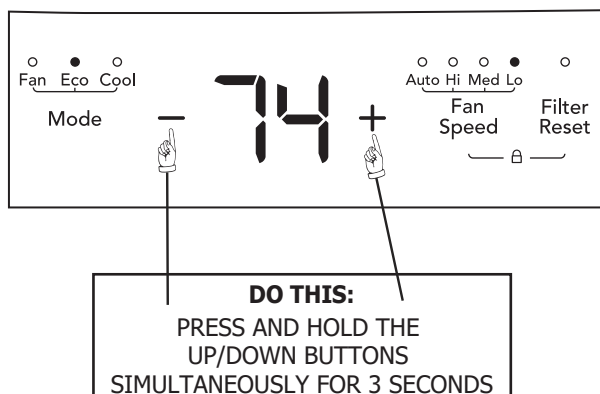
SHOW "EH" FOR ONE SECONDS:



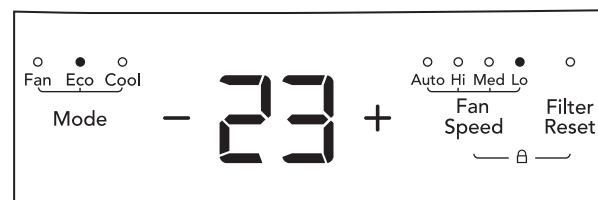
THEN SHOW "03" FOR ANOTHER SECONDS:



TO CHANGE TEMPERATURE DISPLAY:



YOU WILL SEE:

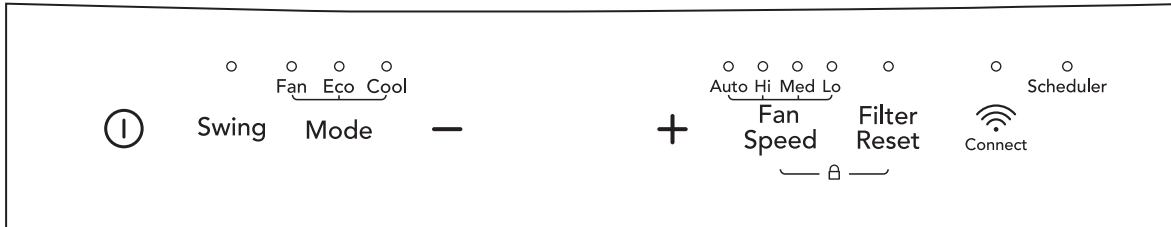


Note: The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius.

Operating Instructions

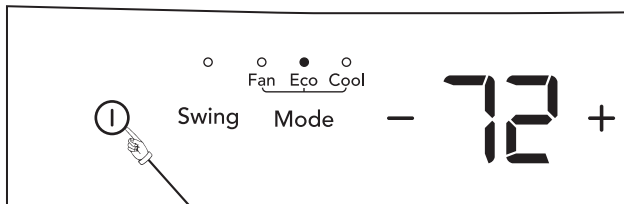
Operating Instructions (continued)

DIMMING DISPLAY:



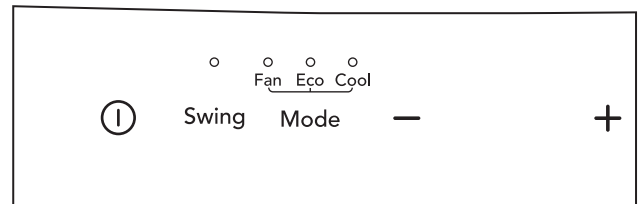
After 60 seconds of control inactivity the display and indicator lights will turn off. Press any button on the control panel or remote control and the display will resume. Please note that if the unit is in eco mode and the set temperature has been reached the unit may appear off. However, the unit is on and will continue to sample the air every 10 minutes. To confirm, press any button on the control panel or remote control to illuminate the display to show unit in eco mode.

TO TURN UNIT OFF:



DO THIS:
PRESS
ON/OFF BUTTON

YOU WILL SEE:



Note: After the unit is turned off, the light on the display will gradually fade away in 3 seconds. The unit will always return to "eco" mode and "auto" fan speed setting when it is turned on again.

ADDITIONAL THINGS YOU SHOULD KNOW

Now that you have mastered the operating procedure, here are more features in your control that you should become familiar with.

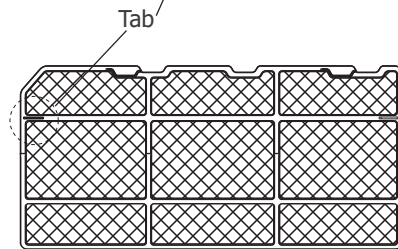
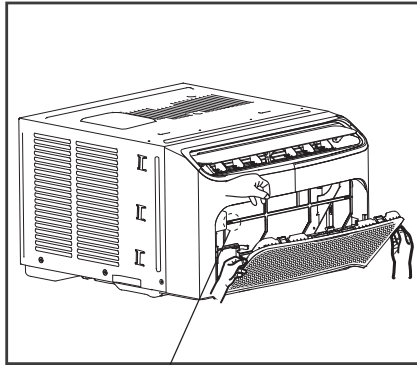


- The "Cool" circuit has an automatic 3 minute time delayed start if the unit is turned off and on quickly. This prevents overheating of the compressor and possible circuit breaker tripping. The fan will continue to run during this time.



- There is a 2-Second delay for the compressor shutting down when selecting FAN ONLY. This is to cover the possibility of having to roll through to select another mode.
- The control will maintain the set temperature within 2 degrees Fahrenheit, between 60°F and 90°F degrees.
- After a power outage, the unit will memorize the last setting and return the unit to the same setting once power is restored.

Care and Cleaning



Air Filter

Clean your air conditioner occasionally to keep it looking new. **Be sure to unplug the unit before cleaning to prevent shock or fire hazards.**

Air Filter Cleaning

The air filter should be checked at least once a month to see if cleaning is necessary. Trapped particles in the filter can build up and cause an accumulation of frost on the cooling coils.

- Push the vent handle to the Vent Closed position (where applicable).
- Open the front panel.
- Grasp the filter by the center and pull up and out.
- Wash the filter using liquid dishwashing detergent and warm water. Rinse filter thoroughly. Gently shake excess water from the filter. Be sure filter is thoroughly dry before replacing.
- Or instead of washing, you may vacuum the filter clean.

NOTE: When replacing the air filter after cleaning, make sure the tabs on the air filter are on the upper part of filter, and placed outward as shown in the drawing on the left side.

Cabinet Cleaning

- Be sure to unplug the air conditioner to prevent shock or fire hazard. The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid dishwashing detergent. Rinse thoroughly and wipe dry.
- Never use harsh cleaners, wax or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.
- Plug in air conditioner.

Winter Storage

If you plan to store the air conditioner during the winter, remove it carefully from the window according to the installation instructions. Cover it with plastic or return it to the original carton.

Energy Saving Ideas



- **Do not block air flow inside with blinds, curtains or furniture; or outside with shrubs, enclosures, or other buildings.**
- The capacity of the room air conditioner must fit the room size for efficient and satisfactory operation.
- Install the room air conditioner on the shady side of your home. A window that faces north is best because it is shaded most of the day.
- Close the fireplace damper, floor and wall registers so cool air does not escape up the chimney and into the duct work.
- Keep blinds and drapes in other windows closed during the sunniest part of the day.
- Clean the air filter as recommended in the section "Care and Cleaning".
- Proper insulation and weather stripping in your home will help keep warm air out and cool air in.
- External house shading with trees, plants or awnings will help reduce the air conditioner's work load.
- Operate heat producing appliances such as ranges, washers, dryers and dishwashers during the coolest part of the day.

Before You Call

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

OCCURRENCE	SOLUTION
Air conditioner will not operate.	Wall plug disconnected. Push plug firmly into wall outlet. Plug Current Device Tripped. Press the RESET button. House fuse blown or circuit breaker tripped. Replace fuse with time delay type or reset circuit breaker. Control is OFF. Turn Control ON and set to desired setting.
Air from unit does not feel cold enough.	Room temperature below 60°F (16°C). Cooling may not occur until room temperature rises above 60°F (16°C). Temperature sensing element touching cold coil, located behind air filter. Straighten away from coil. Reset to a lower temperature. Compressor shut-off by changing modes. Wait approximately 3 minutes and listen for compressor to restart when set in the COOL mode.
Air conditioner cooling, but room is too warm - ice forming on cooling coil behind decorative front	Outdoor temperature below 60 °F (16 °C). To defrost the coil, set FAN ONLY mode. Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN ONLY mode. Temperature is set too low for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then, set temperature to a higher setting.
Air conditioner cooling, but room is too warm - NO ice forming on cooling coil behind decorative front.	Dirty air filter - air restricted. Clean air filter. Refer to Care and Cleaning section. Temperature is set too high. Set temperature to a lower setting. Air directional louvers positioned improperly. Position louvers for better air distribution. Front of unit is blocked by drapes, blinds, furniture, etc. - restricts air distribution. Clear blockage in front of unit. Doors, windows, registers, etc. open - cool air escapes. Close doors, windows, registers, etc. Unit recently turned on in hot room. Allow additional time to remove "stored heat" from walls, ceiling, floor and furniture.
Air conditioner turns on and off rapidly.	Dirty air filter - air restricted. Clean air filter. Outside temperature extremely hot. Set FAN speed to a faster setting to bring air through cooling coils more frequently.
Noise when unit is cooling.	Air movement sound. This is normal. If too loud, set to lower FAN setting. Window vibration - poor installation. Refer to installation instructions or check with installer.
Water dripping INSIDE when unit is cooling.	Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions or check with installer.
Water dripping OUTSIDE when unit is cooling.	Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.
Remote Sensing Deactivating Prematurely (some models).	Remote control not located within range. Place remote control within 20 feet & 120° radius of the front of the unit. Remote control signal obstructed. Remove obstruction.
Room too cold.	Set temperature too low. Increase set temperature. Remote Sensing activated (on some models) and remote control located in Hot Spot - Relocate remote control or deactivate remote sensing.
Trouble connecting the smart appliance to your wifi network or experiencing an issue with the app.	Please visit Frigidaire.com and select the Owner Support section to view Frequently Asked Questions.

If These Solutions Fail, Call 1-800-944-9044(US)/1-800-265-8352(Canada) For Frigidaire Service.

Major Appliance Limited Warranty

Your appliance is covered by a limited one-year warranty for functional repairs only. For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions. After one year from your original date of purchase, the consumer will be responsible for diagnostic, labor and parts costs as well as any removal, transportation and reinstallation expenses which are incurred during service on components.

Exclusions This warranty does not cover the following:

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased "as-is" are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This limited warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

USA

1.800.944.9044
Electrolux Major Appliances
10200 David Taylor Drive
Charlotte, NC 28262



Canada

1.800.265.8352
Electrolux Canada Corp.
5855 Terry Fox Way
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